Time Prediction on Multi-perspective Declarative Business Processes

Process-aware information systems (PAISs) are increasingly used to provide flexible support for business processes. The support given through a PAIS is greatly enhanced when it is able to provide accurate time predictions which is typically a very challenging task. Predictions should be (1) multi-dimensional and (2) not based on a single process instance. Furthermore, the prediction system should be able to (3) adapt to changing circumstances, and (4) deal with multi-perspective declarative languages (e.g., models which consider time, resource, data and control flow perspectives). In this work, a novel approach for generating time predictions considering the aforementioned characteristics is proposed. For this, first, a multi-perspective constraint-based language is used to model the scenario. Thereafter, an optimized enactment plan (representing a potential execution alternative) is generated from such a model considering the current execution state of the process instances. Finally, predictions are performed by evaluating a desired function over this enactment plan. To evaluate the applicability of our approach in practical settings we apply it to a real process scenario. Despite the high complexity of the considered problems, results indicate that our approach produces a satisfactory number of good predictions in a reasonable time.

General information
Publication status: Published
Organisations: Department of Applied Mathematics and Computer Science, Software and Process Engineering, University of Granada, University of Seville
Corresponding author: Jiménez-Ramírez, A.
Number of pages: 30
Pages: 655-684
Publication date: 2018
Peer-reviewed: Yes

Publication information
Journal: Knowledge and Information Systems
Volume: 57
Issue number: 3
ISSN (Print): 0219-1377
Ratings:
BFI (2018): BFI-level 1
Scopus rating (2018): CiteScore 3.62 SJR 0.704 SNIP 1.86
Web of Science (2018): Impact factor 2.397
Web of Science (2018): Indexed yes
Original language: English
Keywords: Flexible process-aware information systems, Time prediction, Constraint programming, Planning and scheduling, Constraint-based process models, Decision Support Systems
Electronic versions:
fulltext
DOIs: 10.1007/s10115-018-1180-3
Source: PublicationPreSubmission
Source ID: 144960431
Research output: Contribution to journal › Journal article – Annual report year: 2018 › Research › peer-review