Quality check carried out by bricklayers – An E-business solution in a chaotic environment.

E-business solutions with mobile elements receive increasing attention. The paper evaluates a system within management of quality in architecture, engineering and construction businesses as a test-success which however does not embed in the industry due to a laissez faire type of IT-governance. This renders a perspective of Demingian quality development supported by E-business solutions and carried out by craftsmen less likely despite a fertile Scandinavian context.

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