User-driven innovation of an outpatient department - DTU Orbit (14/01/2019)

**User-driven innovation of an outpatient department**

This paper presents experiences from a user-driven innovation process of an outpatient department in a hospital. The mixing of methods from user-driven innovation and participatory design contributed to develop an innovative concept of the spatial and organizational design of an outpatient department in a hospital. Design games and tabletop simulation seem to be powerful tools in facilitating such a participatory process.

**General information**

- **State:** Published
- **Organisations:** Department of Management Engineering, Production and Service Management, Engineering Systems Group
- **Contributors:** Broberg, O., Edwards, K.
- **Pages:** 101-106
- **Publication date:** 2012
- **Peer-reviewed:** Yes

**Publication information**

- **Journal:** Work: A Journal of Prevention, Assessment & Rehabilitation
- **Volume:** 41
- **Issue number:** Supplement 1
- **ISSN (Print):** 1051-9815
- **Ratings:**
  - BFI (2019): BFI-level 1
  - Web of Science (2019): Indexed yes
  - BFI (2018): BFI-level 1
  - Web of Science (2018): Indexed yes
  - BFI (2017): BFI-level 1
  - Scopus rating (2017): CiteScore 0.91 SJR 0.463 SNIP 0.674
  - Web of Science (2017): Impact factor 0.902
  - Web of Science (2017): Indexed yes
  - BFI (2016): BFI-level 1
  - Scopus rating (2016): CiteScore 0.89 SJR 0.525 SNIP 0.782
  - Web of Science (2016): Impact factor 0.779
  - Web of Science (2016): Indexed yes
  - BFI (2015): BFI-level 1
  - Scopus rating (2015): CiteScore 0.51 SJR 0.369 SNIP 0.479
  - Web of Science (2015): Impact factor 0.715
  - BFI (2014): BFI-level 1
  - Scopus rating (2014): CiteScore 0.4 SJR 0.35 SNIP 0.383
  - Web of Science (2014): Impact factor 0.32
  - BFI (2013): BFI-level 1
  - Scopus rating (2013): CiteScore 0.33 SJR 0.242 SNIP 0.299
  - Web of Science (2013): Impact factor 0.169
  - ISI indexed (2013): ISI indexed yes
  - BFI (2012): BFI-level 1
  - Scopus rating (2012): CiteScore 0.73 SJR 0.31 SNIP 0.953
  - Web of Science (2012): Impact factor 0.513
  - ISI indexed (2012): ISI indexed yes
  - Web of Science (2012): Indexed yes
  - BFI (2011): BFI-level 1
  - Scopus rating (2011): CiteScore 0.7 SJR 0.364 SNIP 0.569
  - Web of Science (2011): Impact factor 0.521
  - ISI indexed (2011): ISI indexed no
  - BFI (2010): BFI-level 1
  - Scopus rating (2010): SJR 0.391 SNIP 0.509
  - Web of Science (2010): Impact factor 0.747
  - BFI (2009): BFI-level 1