Global product development: KPI selection support

Selecting key performance indicators in conventional product development is a challenging task for project management and is compounded by global product development. Informed from the findings of two in-depth case studies conducted with large Danish manufacturing companies, in this paper we develop and test a framework that supports the selection of Leading and Lagging key performance indicators in global product development. The framework provides an alternative approach to design, select and document key performance indicators by incorporating a challenge-oriented approach to selection.

General information
State: Published
Organisations: Department of Management Engineering, Technology and Innovation Management
Contributors: Taylor, T. P., Ahmed-Kristensen, S.
Number of pages: 10
Pages: 1615-1624
Publication date: 2016

Host publication information
Title of host publication: 14th International Design Conference - Design 2016
Publisher: Design Society
Keywords: Distributed design, Performance indicators, Case study, Design tools
Source: PublicationPreSubmission
Source-ID: 123864400
Research output: Research - peer-review › Article in proceedings – Annual report year: 2016